

# We are Healthwatch

## Slide: 1

(Several small scenes appear on screen – a woman talking to her GP at a desk, two elderly residents being supported to walk, a man talking to a medical professional on his laptop, a man in a wheelchair visiting his GP, and a man walking towards a Healthwatch building. The video zooms in on the first three scenes one by one.)

For everyone navigating their health and social care journey, if you're trying to access your GP services, looking for a cosy care home, accessing mental health support, or just needing a little extra help, we're here to make health and social care work better for you.

## Slide: 2

(The Healthwatch logo appears on a navy-blue background.)

We are Healthwatch, your health and social care champion.

## Slide: 3

(The scene of a man visiting his GP in a wheelchair returns from the opening scene. He can't get into the clinic due to the stairs, but then a ramp appears, and he is able to go up it and in to see his GP.)

We want to know about your experiences. We want to know what matters to you and help shape health and social care services based on your needs. We're independent, impartial and confidential. We're here to listen to your community's health and social care concerns.

## Slide: 4

(A map of the UK appears, and individual pins appear to show the locations of the local Healthwatch across England.)

With over a 150 Local Healthwatch in every part of England, we make sure your voice is heard by those who can make a real difference and bring about meaningful change.

## Slide: 5

(A female Healthwatch volunteer is talking to a gentleman, she is holding a Healthwatch leaflet. The scene changes to the Healthwatch logo and website URL on a light blue background – [www.healthwatch.co.uk](http://www.healthwatch.co.uk))

So, whether you need information to help you get the right care or want to share your experience to help make services better, Healthwatch is here for you.

