



## **Healthwatch Islington is looking for a facilitator for our away day**

2<sup>nd</sup> February 2019 (venue to be confirmed - in Islington)

10:00 - 14:00

We require an experienced facilitator to help guide the discussion for our strategy away day and support us to reach an agreed outcome

The facilitator will assist us to make the best use of the available time and ensure that everyone attending is encouraged to participate.

We would require a brief note of the key points from the day.

### **Materials attached**

- Existing Vision, Mission, SWOT analysis (from June 2018) and work plan 2018/19,
- Annual report 2017/18
- Further examples of our work: <https://healthwatchislington.co.uk/news-and-reports>
- Examples of our impact: [https://www.youtube.com/watch?v=XcES-Jqk\\_ts](https://www.youtube.com/watch?v=XcES-Jqk_ts)

### **Background**

Healthwatch Islington is a charitable company limited by guarantee. We exist to strengthen the collective voice of residents across both health and social care. It has to be rooted in communities and responsive to their needs. It will work collaboratively, operating as part of community networks, drawing on information, trust and local knowledge that already exist.

We are the independent champion for people who use health and social care services in Islington. We are here to make sure that those running services put people at the heart of care.

We know that people sharing their stories has the power to make a difference. The more people share their ideas, experiences and concerns about NHS and social care, the more services can understand what works, what doesn't and what people want from care in the future.

<https://healthwatchislington.co.uk/>

We have been growing each year, slowly increasing turnover and raising our profile. We have developed some strong partnerships, and are interested in

extending this to new areas of work and new partners. We have a Board of seven trustees (with two due to step down in April 2019) and a very effective staff team, of six with low staff turnover. Our volunteers report feeling valued and that they are making a difference and we are proud to have been awarded Investing in Volunteer status. The staff team is currently engaging in Theory of Change planning to improve our performance management and we are going through the PQASSO quality mark process.

**Aims of the away day:**

1. Be clear about our vision for the next few years,
2. Draft the outline of a strategy for 2019 - 2022,
3. Specifically consider fundraising strategy,
4. Log any other issues.

We are planning an away day to consider our three to five year strategy. We want to focus on where we want to be going, and how we are going to get there. To date we have generally worked from one year to the next, partly because of how we are funded. In addition to the statutory functions of a Healthwatch organisation, we have developed new activities supporting people to use digital technology to improve their health and well-being. Staff and Board members will attend. Because we will have limited time on the day, it might be useful to speak to some staff and trustees in advance of the day.

Please send a CV and costed outline proposal to Emma Whitby, Chief Executive [emma.whitby@healthwatchislington.co.uk](mailto:emma.whitby@healthwatchislington.co.uk) 020 7832 5838 by 09:00am 17<sup>th</sup> December 2019.